

The Update



AUGUST, 2020

SUNSET COMMUNITIES' COVID-19 UPDATE

Sunset House, The Woodlands and Sunset Village in accordance with the State of Ohio's guidelines continues to offering outdoor visitation for our Assisted Living and Nursing Home residents.

Each building has specific guidelines, including days and times for visits, which it follows to make sure the outdoor visitations are conducted in the safest way possible for our residents and their guests. Check with the facility that you intend to visit for any additional protocols it may have in place. All visitations **MUST BE SCHEDULED IN ADVANCE**.

As part of the visit:

- All visitors will undergo a health and temperature screening for each visit
- Sunset Associates will be available to assist residents as needed.
- Social distancing must be practiced. Please remain 6 feet apart.
- Face coverings must be worn.
- Continue to send mail, emails, schedule Skype, Facetime and video chats to remain connected with your family member.

Visit sunset-communities.org for additional information.

STRATEGIC AFFILIATION UPDATE

We continue to move forward in selecting a strategic partner and expect to have an announcement within the next thirty days.

Thank you for your patience and support, as we look ahead to starting this new chapter in Sunset Communities' history.

As always, if you have any questions or concerns, please use the following phone number, **419-270-1078**, to contact our Question and Answer line, which is monitored daily.

SOCIAL SECURITY FRAUDULENT CALLS ON THE RISE

The Social Security office has issued an alert to make individuals aware of an increased number of fraudulent calls using robocalls or live callers. Fraudsters pretend to be government employees and **claim** there's identity theft or another issue with one's Social Security number, account or benefits. Scammers threaten arrest or legal action. They may demand payment via gift cards, wire transfers, mailed cash, internet currency, wire transfers or pre-paid debt cards.

Employees from the Social Security agency will **never** threaten you for information or promise a benefit in exchange for personal information or money. If there's a problem, they'll mail you a letter with your Social Security number.

If you receive a questionable call, **hang up**. Report the call to the Office of the Inspector General. Protect yourself by not returning unknown calls and checking with someone you trust before making any financial decision or purchases.

Additional information can be found at oig.ssa.gov/scam.

HELPING TO PREVENT BOREDOM AND LONELINESS

When the State of Ohio issued a No Outside Visitors mandate in late March, everyone was concerned about how we would manage to keep our residents engaged to help eliminate boredom. Our top-notch Life Enrichment team got busy — Sunset Village became known for its hallway bingo; Fieldstone Villas handed out boredom buster packets of puzzles, word searches and sudoku to its residents; The Woodlands hosted a World Series playoff game between Team Covid and Team Virus; Sunset House converted the Community Room into an arcade with games like table top bowling, safely spaced so many residents could participate. Warmer weather allowed us to host musical acts outside, offering residents a chance to enjoy a live musical performance.

Cards and letters from family and friends brightened dreary days. Scheduled Skype or Facetime calls became must go-to appointments. Phone calls were more frequent. Window visits became a "thing".

We're still navigating this global health crisis, however, keeping our residents engaged is still our top priority.

SUNSET HOUSE THE WOODLANDS
SUNSET VILLAGE

ASHANTI HOSPICE & PALLIATIVE CARE
FIELDSTONE VILLAS at Sunset Village





SUNSET HOUSE

RE-PAVING THE DRIVEWAY

Please be advised, Sunset House is planning to have the driveway on the Toledo campus re-surfaced. As of printing, we do not have a specific date yet when this will occur, but anticipate that it will be in the next few weeks.

OUTDOOR VISITATION

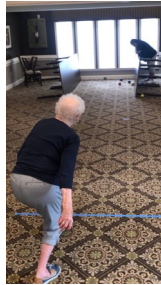
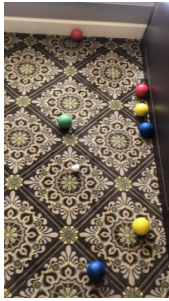
Sunset House is unable to schedule outdoor visits on Wednesday, due to lawn cutting and the excessive noise interrupting family/resident visits. We are sorry for any inconvenience this may cause.



THE WOODLANDS

BOCCE BALL

Always up for a new challenge, the Woodlands residents are having fierce competitions with Bocce Ball. Since the heat was unbearable outdoors, the residents took the play inside—creating a court in the dining room.



FIELDSTONE VILLAS
AT SUNSET VILLAGE

VILLA RESIDENTS COLLECT FOR FOOD BANK

Having fun and donating for a good cause. What a way to celebrate July 14th which is designated as National Macaroni and Cheese Day!

To commemorate the day, residents of Fieldstone Villas collected and donated 38 boxes of the gooey, cheesy delicious pantry staple to a local food bank.



SUNSET VILLAGE

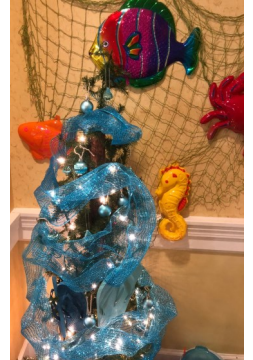
A DAY AT THE BEACH, KINDA!

Summertime is beach time! When you cannot easily get to the beach, then it's great to have the beach come to you.



Sunset Village front parlor has a decorated tree to help residents fondly recall the joys a

day at the beach can bring.



ENJOYING AN OUTDOOR VISIT

We've been very fortunate to have several days of nice weather recently, so that our residents and their families and friends may be able to participate in outdoor visits.

A designated area at Sunset Village makes a terrific spot for some quality visiting time.



ASHANTI HOSPICE

ASHANTI INFORMATION IN YOUR AUGUST BILL



In your recent bill from Sunset, you should have received a brochure highlighting Ashanti Hospice and its services.

Once you've had the opportunity to look over the information, please let us know if you have any questions regarding hospice and how hospice can help you or your family member.

We encourage you to find out about hospice before a situation develops and decisions may need to be made quickly. The luxury of time allows for you and the client to make sure an end-of-life journey focuses on the whole person, not just the illness, and centers on care.

If you would like to set up an informational meeting with our team to discuss extra care for your loved one, please call **419.724.1047** or visit us on the web: **sunset-communities.org**